

Welcome to the I.G. Brown Training and Education Center



Our Mission:

Train and educate today's Airmen for tomorrow's fight.

Our Vision:

The most agile, innovative, and resilient total force training and education provider.

Table of Contents

- 1. **General Information**
 - General Policies 3-4
 - Amenities4-5
 - Guest Responsibilities 5
- 2. **Telephone Information**
 - Important Phone Numbers..... 6
 - Emergency Facilities..... 6
 - Quick Reference Phone Listing 7
- 3. **Base Facilities**
 - Base Facilities..... 7
 - Worship Schedule 8
- 4. **Dining Information**
 - Dining - On Base..... 8
 - Dining - Off Base..... 9
- 5. **Maps**
 - TEC Campus Map 10
- 6. **Television and Radio Information**
 - Local Television Programming..... 11
 - Radio Stations..... 12
- 7. **Transportation**
 - Transportation Information..... 13
 - Area Automobile Rental 13
- 8. **About**
 - I.G. Brown TEC History..... 14
 - Colonel Roxanne T. Toy 15-16



General Policies/ Amenities

Internet Access

All guest rooms include complimentary wireless internet access.

Name: TEC Guest **Password:** #TECguest

Key Card

If you lose your key card or have issues accessing your room, please contact the front desk. DSN: 336-3302 COMM: 865-336-3302

Linen and Towels

Please do not remove linen or towels from our dormitories. Towels will only be changed if left on the floor. If you wish to reuse them, please hang them up on the towel hanger.

If you need additional linen or towels, please contact the front desk.

Lost and Found

The lost and found section is maintained by the TEC Lodging Office.

Smoking Policy

All rooms have been designated non-smoking, to include E-cigarettes and smokeless tobacco.

There is a designated smoking area located next to the TEC Lodging Office at the picnic tables.

If you wish to hang out at the smoke area, you will need to return to your room to use the restroom. The lodging office does not have a public restroom.

Parking

Please park in designated guest parking areas only. Please observe all parking signs and pavement markings. Vehicles in violation of this policy will be reported to Security Forces and may be towed at guest expense.

Fire Safety

Please adhere to the following:

- Do not smoke in the rooms.
- Do not burn candles, potpourri, or incense in rooms.
- Flammable liquids (gasoline, charcoal lighters, cleaning fluid etc.) are not allowed in the rooms.
- Additional cooking/heating devices (space heaters, hot plates) are unauthorized.
- Never leave heated cooking appliances unattended.
- Do not place hot appliances (irons, blow dryers, coffeepots, etc.) in drawers or cabinets.
- Do not overload electrical outlets. Multi-plugs and power strips are prohibited.
- Do not leave electrical appliances on when unattended.
- Practice good housekeeping (clean up messes, bag any dirty clothes, and keep wet clothes away from heat sources).



Housekeeping

Housekeeping staff will conduct a wellness check every 3 days regardless of privacy tag being used.
Housekeeping starts at 0730 Monday – Friday and 0800 Saturday – Sunday.

Pet Policy

Pets are not authorized inside dormitory facilities.

Safeguard Your Personal Belongings

Guests are responsible for safeguarding their belongings. Please secure money or high value items in the personal safe located within the room.

Check-in/Check-out Procedures

You must check-in at the front desk of the TEC Lodging Office upon arrival.

- Lodging office is open 24 hours a day, 7 days a week.

To check out, all visitors must return their key card to the front desk prior to departure.

- For students attending EPME, a check-out card will be placed under your door a few days prior to graduation with instructions. Please ensure this is returned to the front desk prior to departure.

Amenities

- Televisions, microwaves, and refrigerators are provided in all rooms or dayrooms.
- There are washing machines and clothes dryers in all dormitories. These machines are provided free of charge to our guests and located on every floor in the dayrooms.
- Mail and packages will be received by the student operations office for students. Guests should check with their instructor periodically to see if they have received any.
- ATMs are located outside the Base Exchange and inside the front door of the dining facility.
- Wilson Hall (Gym) is open 24/7
 - Operating hours: 0500-2100
 - Outside these hours you will use the cypher door on the rear of the building next to the track. **Students check with instructors. TDY members check with TEC POC.**
 - If you use Wilson Hall outside operating hours, we highly encourage the wingman concept.



TEC Campus Amenities



<https://youtu.be/QQfmGilw-1w>

TEC Off-campus Amenities



<https://youtu.be/Gw2JTwOP3Yk>

All occupants are responsible for:

- Any damage to the rooms or furnishings.
- Ensuring personal items are not left on bed (housekeepers are not authorized to handle personal items, therefore; if items are left on beds the housekeepers will not make the bed).
- Ensuring quarters are kept neat and orderly at all items.
- Ensuring all personal and valuable items are safeguarded appropriately. TEC is not responsible for lost or stolen items.
- Reporting any problems with maintenance or otherwise to the front desk immediately.
- Cooperate with housekeepers for room access. For safety reasons the housekeepers are required to enter all quarters every third day, regardless of a "Do Not Disturb" sign on the outside of the door.
- Ensuring all items are accounted for upon check in/out. Guest will be charged market value plus a handling fee for any items missing such as utensils, hangers, towels, etc.
- Motorcycles, bicycles, and auto parts are not allowed in rooms or hallways.
- Firearms are not authorized on base.
- Do not use our towels and washcloths for cleaning your shoes, cars or when changing your hair color etc. In most cases this ruins the item. If you need rags, please contact the Front Desk.



Important Phone Numbers

TEC First Sergeant	Office: 865-336-3866	Cell: 865-742-7640
Chaplain	Office: 865-336-3217	Cell: 865-742-7642
SAPR	Office: 865-336-4037	Cell: 865-964-7287
Campus Operations	Office: 865-336-3855	Office: 865-336-5090
EPME Student Ops	Office: 865-336-3558	Office: 865-336-3559
TEC Lodging Office	Office: 865-336-3302	

Emergency Facilities

If you dial 911 from a cell phone, it will route off-base to emergency services and response times will be longer.
If you dial 911 from a base phone, it will route to on-base emergency services.

Only dial 911 when life or property is in imminent danger

On Base

BDOC (Emergency Only)	865-336-3091
Security Forces (Non-Emergency Only)	865-336-3275
Building 120	

Off Base

American Family Urgent Care	865-238-2006
1015 Hunters Crossing, Alcoa, TN 37701	
East TN Medical Group	865-984-3864
266 Joule Street, Alcoa, TN 37701	
Blount Memorial Hospital	865-983-7211
907 E. Lamar Alexander Parkway, Maryville, TN, 37804	
University Of Tennessee Medical Center	865-305-9000
1924 Alcoa Hwy, Knoxville, TN 37920	
Local Authorities	911



Quick Reference Phone Listing

Barber Shop	865-336-3401
Base Exchange	865-336-3400
BDOC	865-336-3275
Credit Union (ETMA)	865-268-2997
Family Readiness	865-336-3107
ID Cards	865-336-3254
Lodging Office	865-336-3302
Rocky Top Dining Facility	865-336-4301
Rocky Top Automated Menu	865-336-4343

Base Facilities

134 th Military Personnel Section	Monday – Friday	0800-1530
134 th ID Section	Monday – Friday	0800-1530
Base Exchange	Monday – Friday Saturday Sunday	0600-1800 0900-1700 0900-1700
134 th UTA BX Hours	Saturday-Sunday	0600-1800
Family Readiness	Monday – Friday	0800-1530
Wilson Hall	Monday – Sunday 24/7 Access use cypher door.	0500-2100



Worship Schedule

Hours are subject to change based off EPME student schedule.
Please contact the TEC Chaplain for more information.

Wingman Hall (Bldg. 401) 401 Murphy Street	Office: 865-336-3526	Cell: 865-742-7642
Chilin' with the Chaplain Location: 2 nd Floor McKinley Hall (Bldg. 418)	Wednesday & Friday	0730
Protestant Worship Service	Sunday	1115

Dining – On Base

Rocky Top Dinning Facility	Day of the Week	Hours of Operation	Cost
Breakfast	Mon-Sun	0545-0800	\$4.30
Lunch	Mon-Sun	1045-1300	\$6.85
Dinner	Mon-Sun	1645-1830	\$5.95



Dining – Off Base

Applebee's	2564 Alcoa Hwy, Alcoa, TN 37701	865-984-6444
Blackhorse Pub and Brewery	441 N Hall Rd, Alcoa, TN 37701	865-448-5900
Blaze Pizza	1053 Hunters Crossing, Alcoa, TN 37701	865-233-9770
Blue Moose Burger's and Wings	334 Fountain Vw Cir, Alcoa, TN 37701	865-233-4667
Bluetick Tavern	128 W Broadway Ave, Maryville, TN 37801	865-983-0808
Bojangles	2468 Alcoa Hwy, Alcoa, TN 37701	865-984-4325
Buffalo Wild Wings	224 Hamilton Crossing Dr, Alcoa, TN 37701	865-983-5677
Chapuline's Street tacos	2024 E Hunt Rd, Maryville, TN 37804	865-980-8195
Chick-Fil-A	1031 Hunters Crossing, Alcoa, TN 37701	865-981-9993
Cracker Barrel	771 Louisville Rd, Alcoa, TN 37701	865-982-1277
El Sazon Mexican Restaurant	2650 Alcoa Hwy, Alcoa, TN 37701	865-681-8100
IHOP	906 Turner St, Maryville, TN 37801	865-981-9677
McAlister's	465 Marilyn Ln, Alcoa, TN 37701	865-380-0012
McDonald's	2506 Alcoa Hwy, Alcoa, TN 37701	865-984-0327
O' Charley's	364 Fountain Vw Cir, Alcoa, TN 37701	865-379-9424
Panda Express	506 Foothills Plaza Dr, Maryville, TN 37801	865-984-3130
Panera Bread	733 Louisville Rd, Alcoa, TN 37701	865-379-2306
Pizza Hut	2418 Airport Hwy, Alcoa, TN 37701	865-970-2648
Rocky's Jamaica Sunrise	501 N Cusick St, Maryville, TN 37804	865-233-1065
Ruby Tuesday	2055 Alcoa Hwy, Alcoa, TN 37701	865-342-3280
Salsarita's	715 Louisville Rd, Alcoa, TN 37701	865-981-4306
Sonic	2506 Alcoa Hwy, Alcoa, TN 37701	865-984-0327
Starbucks	121 Cusick Rd, Alcoa, TN 37701	865-982-0642
Subway	2580 Alcoa Hwy, Alcoa, TN 37701	865-984-9487
Taco Bell	2616 Alcoa Hwy, Alcoa, TN 37701	865-681-8110
Texas Roadhouse	1125 Franck St, Alcoa, TN 37701	865-984-4140
Waffle House	3009 Alcoa Hwy, Alcoa, TN 37701	865-983-9984





Building Legend

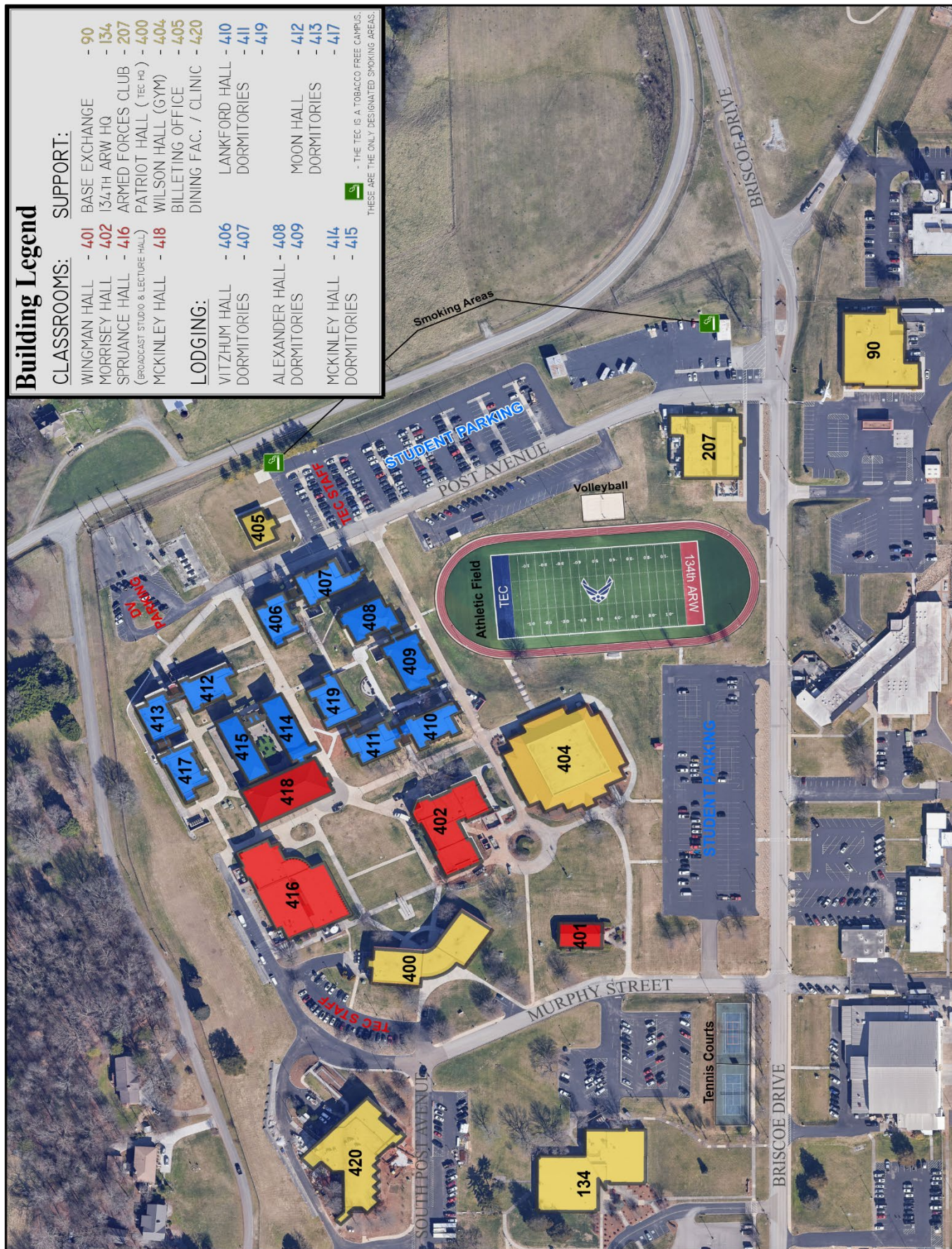
CLASSROOMS:

- WINGMAN HALL - 401
- MORRISSEY HALL - 402
- SPRUANCE HALL - 416
- (BROADCAST STUDIO & LECTURE HALL)
- MCKINLEY HALL - 418

LODGING:

- VITZTHUM HALL - 406
- DORMITORIES - 407
- ALEXANDER HALL - 408
- DORMITORIES - 409
- MCKINLEY HALL - 414
- DORMITORIES - 415
- MOON HALL - 412
- DORMITORIES - 413
- DORMITORIES - 417
- LANKFORD HALL - 410
- DORMITORIES - 411
- DORMITORIES - 419
- BASE EXCHANGE - 90
- 134TH ARW HQ - 134
- ARMED FORCES CLUB - 207
- PATRIOT HALL (TEC HQ) - 400
- WILSON HALL (GYM) - 404
- BILLETING OFFICE - 405
- DINING FAC. / CLINIC - 420

THE TEC IS A TOBACCO FREE CAMPUS.
THESE ARE THE ONLY DESIGNATED SMOKING AREAS.



Local Television Programming

General Viewing

Channel

ABC	5
NBC	7
WB	8
Fox 43	9
Stars	10
StarsHD	11
Stars Comedy	12
Encore Action	13
Stars Edge	14
ESPN	16
ESPN2	17
NFL	18
Golf	19
FS1	20
SEC	21
TNT	28
TRU TV	29
USA	30
FOX NEWS	31
CNN	33
WEATHER	34
AWE	37
HGTV	39
TLC	40
A&E	42
LIFE	43
AMC	44
FREEFORM	45
COMEDY CENTRAL	48
TEC-TV	95



Local Radio Programming

Frequency	Location	Format
88.3 FM	Maynardville, TN	Christian Contemporary
88.7 FM	Oak Ridge, TN	Gospel Music
89.1 FM	Alcoa, TN	Christian Contemporary
89.9 FM	Clinton, TN	Americana
90.3 FM	Knoxville, TN	University of Tennessee College
90.7 FM	Newport, TN	Gospel Music
91.9 FM	Knoxville, TN	University of Tennessee (Public Radio)
92.3 FM	Karns, TN	Talk
92.7 FM	Harriman, TN	Christian Contemporary
93.1 FM	Karns, TN	80's Rock
93.5 FM	Lenoir City, TN	Regional Mexican
94.3 FM	Powell, TN	Adult Hits
94.7 FM	Knoxville, TN	Religious
95.3 FM	Clinton, TN	Religious
95.7 FM	Maryville, TN	Classic Country
96.3 FM	Seymour, TN	Gospel Music
96.7 FM	Halls Crossroads, TN	Country
97.1 FM	Knoxville, TN	Hip-Hop
97.5 FM	Knoxville, TN	Adult Contemporary
97.9 FM	Maryville, TN	Christian Contemporary
98.1 FM	Knoxville, TN	Christian Contemporary
98.7 FM	Oliver Springs, TN	News/Talk
99.1 FM	Friendsville, TN	Sports
99.7 FM	Knoxville, TN	Urban Contemporary
99.9 FM	Old Fort, NC	Country
99.9 FM	Farragut, TN	Religious
100.3 FM	Oak Ridge, TN	Country
100.7 FM	Knoxville, TN	Gospel Music
100.9 FM	Maryville, TN	Classic Hits
101.3 FM	Wartburg, TN	Country
101.7 FM	Athens, TN	Country
102.1 FM	Sevierville, TN	Top-40
102.5 FM	Knoxville, TN	Religious
102.7 FM	Lenoir City, TN	Classic Country
102.9 FM	Knoxville, TN	Americana
103.1 FM	Etowah, TN	Christian Contemporary
103.5 FM	Knoxville, TN	Classic Rock
103.9 FM	Knoxville, TN	Variety
104.5 FM	Knoxville, TN	Hip-Hop
104.9 FM	La Follette, TN	Classic Hits
105.1 FM	Knoxville, TN	Oldies
105.3 FM	Loudon, TN	Oldies
105.5 FM	Gatlinburg, TN	Adult Contemporary
105.7 FM	Knoxville, TN	Sports
105.9 FM	Maryville, TN	Adult Hits
106.1 FM	Oliver Springs, TN	Rock
106.3 FM	Pigeon Forge, TN	News/Talk
106.7 FM	Norris, TN	Christian Contemporary
107.3 FM	Knoxville, TN	Adult Contemporary
107.7 FM	Knoxville, TN	Country



Transportation Information

Please contact the companies listed below for pricing information and to schedule transportation.

*Please note: All taxi company drivers are required a background check and vehicle search prior to gaining access to the installation unless the driver as a valid Military ID.

Company	Contact Information
1-N-Only Taxi	865-740-8026 1nonlytaxi.com
Discount Taxi	865-755-5143 knoxvilleairporttaxi.com
Sunday Taxi	865-518-1223 Taxiserviceknoxville.com
Lightning Taxi LLC	865-719-4330 Lightningtaxi.us

Area Automobile Rentals

Alamo Rent A Car 844-868-8507
2055 Alcoa Highway

Avis Car Rental 865-970-8448
2055 Alcoa Highway

Enterprise Rent-A-Car 833-886-0851
2010 Airport Hotel Drive

Hertz 865-342-3232
2055 Alcoa Highway

National Car Rental 844-868-8508
2055 Alcoa Highway

Thrifty Car Rental 865-342-3250
2055 Alcoa Highway



History of I.G. Brown Training & Education Center



In 1966, Air Force Maj. Gen. I. G. Brown, the first officer assigned as Director of the Air National Guard, was invited to speak at a noncommissioned officer academy graduation at Hamilton Air Force Base, Calif. He was impressed by the enthusiasm and professionalism of the staff, particularly the Vice Commandant, Chief Master Sgt. Paul H. Lankford, and by the students. This event planted the seed of an idea that the Air National Guard should have an NCO academy to increase the professionalism of the enlisted corps.

After a great deal of planning, discussing, persuading, and convincing, the Air National Guard NCO academy was founded. Brown hired Maj. Edmund C. Morrissey of the Texas Air National Guard and the same Chief Master Sgt. Paul H. Lankford who had so impressed him to be the two leaders to make this new venture successful. The center was established in 1968 with the first classes held in an aircraft hangar. Today's campus is called the I.G. Brown Training and Education Center and is the heart of leadership training for more than 4,200 Guard, Reserve, regular Air Force and international students per year who attend professional military education and continuing education.



The campus is a registered U.S. Air Force Historical Holding. The historical holding preserves contributions to Air Force training and education as well as showcases those who contributed to its success. There are roughly 2,700 historical items on TEC's inventory, and more than a dozen special heritage displays.



BIOGRAPHY

UNITED STATES AIR FORCE

COLONEL ROXANNE. T. TOY

Col. Roxanne T. Toy is Commander of the I.G. Brown Training and Education Center at McGhee Tyson Air National Guard Base in East Tennessee. As the leader of the Air National Guard's primary force development center, she is responsible for delivering Enlisted Professional Military Education and Professional Continuing Education to more than 5,000 in-resident service members per year, as well as typically 50,000 more via blended or distributed learning methodologies. She is also responsible for developing and delivering high-quality media and strategic messages through the television production studios of TEC University and the Warrior Network, which reaches all Air National Guard locations.

Colonel Toy began her military career in June 1991 as an enlisted Soldier with the U.S. Army. She served both stateside and overseas as a nutritionist, master fitness NCO, and paralegal. In 1998, she received a direct commission into the Adjutant General's Corps and continued her service within the U.S. European Command. She transferred to the Air National Guard in 2001. She deployed to assignments in South Korea, Bosnia, Kosovo, Iraq, Afghanistan, Kuwait, Qatar, Jordan, Bahrain, United Arab Emirates, Saudi Arabia, Turkey, and Ukraine. Prior to her current assignment Col. Toy was dual-hatted as the Commander, Headquarters Air National Guard Readiness Center Detachment 41, and the Air National Guard Advisor to Air Reserve Personnel Center, Buckley Space Force Base in Colorado.



EDUCATION

- 1997 Bachelor of Arts, Business Law Management, Campbell University, Buies Creek, N.C.
- 2006 Squadron Officer School, Maxwell Air Force Base, Ala.
- 2008 Sunnyvale City Leadership Academy, Palo Alto, Calif.
- 2010 Master of Military Operations Art and Science, Air Command and Staff College, Maxwell AFB, Ala., by correspondence
- 2014 Master of Business, Organizational Leadership, Palo Alto University, Palo Alto, Calif.
- 2015 Federal Bureau of Investigations Citizens Academy, San Francisco, Calif.
- 2016 Air War College, Maxwell AFB, Ala., by correspondence
- 2017 Executive Program for Executives in Logistics & Technology, University NC, Kenan-Flagler Business School, Chapel Hill, N.C.

ASSIGNMENTS

1. June 1991–August 1991, Trainee, U.S. Army Basic Military Training, Fort Jackson, S.C.
2. August 1991–October 1991, Student, Nutritionist Training Course, Fort Lee, Va.
3. October 1991–November 1992, Nutrition Specialist, 2nd Infantry Division, Camp Stanley, South Korea
4. November 1992–November 1993, Master Fitness Instructor/Nutrition Specialist, Fort Ord, Calif.
5. November 1993–April 1995, Paralegal Specialist, 82nd Infantry Division, Fort Bragg, N.C.
6. April 1995–October 1998, Adjutant General Corp. 7th Army Command, Joint Reserve Unit, U.S. European Command, Germany



7. October 1998–February 2001, Psychological Operations Company Commander, 7th Psychological Operations Group, Moffett Federal Airfield, Calif.
8. February 2001–April 2010, Commander Force Support /Director of Personnel, 129th Rescue Wing, Moffett Federal Airfield, Calif.
9. February 2010–August 2016, Commander, Logistics Readiness Squadron, 129th Rescue Wing, Moffett Federal Airfield, Calif
10. August 2016–March 2018, Chief, Logistics Readiness Plans, Strategy, Integrations, and Initiatives Branch, Air National Guard Readiness Center, Joint Base Andrews, Md.
11. April 2018–August 2020 Director, Sexual Assault Prevention and Response Division, National Guard Bureau, Arlington, Va.
12. September 2020–May 2022, Commander, ANGRC Detachment 41/ANG Advisor to Air Force Personnel Center, Buckley Space Force Base, Colo.
13. June 2022–present, Commander, I.G. Brown Training and Education Center, McGhee Tyson ANGB, Tenn.

MAJOR AWARDS AND DECORATIONS

Legion of Merit
Defense Meritorious Service Medal
Joint Meritorious Service Medal
Meritorious Service Medal with three oak leaf clusters
Joint Service Commendation Medal
Air Force Commendation Medal with three oak leaf clusters
Army Commendation Medal with two oak leaf clusters
Joint Service Achievement Medal
Air Force Achievement Medal with oak leaf cluster
Army Achievement Medal with four oak leaf clusters

OTHER ACHIEVEMENTS

2003 Congressional Leadership Award, Congresswoman Anna Eshoo
2005 Congressional Leadership Award, Congresswoman Anna Eshoo
2008 Sunnyvale City Mayor's Leadership Award
2010 Mountain View City Mayor's Leadership Award

EFFECTIVE DATES OF PROMOTION

Second Lieutenant, Sept. 28, 1998
First Lieutenant, Sept. 28, 2000
Captain, Sept. 28, 2002
Major, Sept. 28, 2006
Lieutenant Colonel, Sept. 28, 2013
Colonel, Dec. 12, 2018

(Current as of May 2022)

